

# Fixed Cash ISA Product T&Cs

# Contents

## Product Terms and Conditions Fixed Cash ISA 3

August 2024

HMRC ISA Rules

## About Fixed Cash ISA 3

What it Offers

The Fixed-term

Who Can Apply

Applying on Behalf of Other People

Who Can't Apply

Applying for a Fixed Cash ISA

Accepting Your Application

How Much You Can Save

## Renewed Fixed Cash ISA 5

Right to Cancel

Interest

Keeping Track of Your Account

Withdrawals and Termination

What Happens at the End of a Term

## Other Important Terms 7

Death

## Product Terms and Conditions Fixed Cash ISA August 2024

These are the terms and conditions for your product. We also have the Customer Agreement which includes more general Terms and Conditions that can be found on the website at [www.fordmoney.co.uk](http://www.fordmoney.co.uk) and the Summary Box that also apply to your account. Together these explain what we provide and what we expect from you.

If you have any questions, please reach out to us, we're here to help.

### HMRC ISA Rules

ISAs must be managed in accordance with legislation and, in particular, the Individual Savings Account Regulations 1998 (as amended from time to time). We refer to the legislation in these Product Terms and Conditions as the **"HMRC ISA Rules"**. The government provides an explanation of how ISAs work at <https://www.gov.uk/individual-savings-accounts>. When we refer to Tax Year it means 6<sup>th</sup> April in one year to 5<sup>th</sup> April in the next.

## About Fixed Cash ISA

### What it Offers

It offers you a fixed rate of interest for a set period, called a 'term'. When you open an account, you commit to leaving your money with us for the whole of the term.

### The Fixed-term

When we offer the Fixed Cash ISA, we offer a choice of terms, typically 1-3 years. You can apply for any of the terms available, or all of them! The term starts on the date we receive your first deposit (see **Accepting your application**).

Your term will finish on the date of the final anniversary of us receiving your first deposit. For example, if you make an initial deposit for a 1-year term on 5<sup>th</sup> January, the term will end on 5<sup>th</sup> January the following year.

### Who Can Apply

To apply for and hold a Fixed Cash ISA, you must be a UK resident aged 18 or over. If you held a Cash ISA account with us as at midnight on 5<sup>th</sup> April 2024 and are 16 or 17 your existing Cash ISA is unaffected by the new age limit of 18. If you stop being a UK tax resident, you will be entitled to keep the benefits up to that date, but you cannot deposit more money until you are a UK tax resident again.

Only one person can hold a Fixed Cash ISA, and all of the deposited money must belong to that person.

### Applying on Behalf of Other People

We may accept applications from attorneys with lasting, continuing or enduring powers of attorney, deputyships, and guardians. Check out our Help section covering Power of Attorney at [www.fordmoney.co.uk](http://www.fordmoney.co.uk) and contact us for our requirements. The person you are applying on behalf of must be aged 18 or over.

### Who Can't Apply

We do not accept applications for a Fixed Cash ISA from undischarged bankrupts or individuals with a legal disability that prevents them from making their own financial decisions.

### Applying for a Fixed Cash ISA

If anything on your application is missing or unclear, we may not be able to accept your application. The account opening process must be completed, and your initial deposit must be received by us within 21 days from the date you applied.

If your account is not open and/or we don't receive your initial deposit within this time, then your account will be closed, and you'll need to reapply to open a new account.

### Accepting Your Application

Provided we accept your application and receive your initial deposit, the opening date of your account will be the initial deposit date. See **Customer Agreement – Moving Money In** for how you can make deposits into your Fixed Cash ISA. If we're unable to accept your application, we'll refund your money with no interest earned.

### How Much You Can Save

The minimum initial deposit you can make is £500. The balance on your account must be at least £500 at all times.

The maximum amount of new money you can put into Cash ISAs each tax year is set by HMRC ISA Rules -see <https://www.gov.uk/individual-savings-accounts>. You can split the maximum between different Ford Money ISA products. You can also hold multiple ISA accounts across different providers as long as you do not exceed the maximum amount set by HMRC in any one tax year.

**Transfers In** – These must be actioned via an ISA transfer process. See our ISA transfer form on our website. ISA providers may send us cheques. These may take up to three working days to clear.

**Transfers Out** – These must be initiated with the new provider, you will need to follow the new provider's process. This could be all or part of your ISA subscription, but breakage charges may apply.

**Previous Year ISA Subscriptions** – You can also transfer any previous ISAs you've held (either with us or another ISA provider) from previous Tax Years into your Ford Money Fixed Cash ISA. This must be actioned via an 'ISA 'transfer' process. See our ISA transfer form on our website. ISAs from previous Tax years can be transferred in full or partial.

You can hold a maximum balance of £2,000,000 (excluding interest) across all your accounts with Ford Money. Joint accounts are split equally, for example, if you hold a joint account with £2,000,000, you may hold £1,000,000 in another account individually or in another joint account.

All deposits and transfers-in from other ISAs you hold must be made within 21 days from the date we receive your application, up to the maximum balance. We refer to this 21-day period as the 'deposit window'. After this deposit window closes no additional deposits are permitted. Where you are transferring from another ISA provider provided we have a properly completed ISA transfer form within the 21-day period we may give you longer than 21 days.

If we are aware you have exceeded the maximum amount of new money you can put into a Cash ISA each year or you exceed the maximum balance you can hold with Ford Money, we will return the excess to your connected bank account.

Under the HMRC ISA Rules, your Fixed Cash ISA is classed as a Flexible ISA which allows you to withdraw and replace money in the same tax year without losing any of your tax-free entitlement. This means that any amount you withdraw will be added to your remaining allowance for the Tax Year with Ford Money (not other providers). Please note, a term breakage charge will apply – see [Withdrawals and Termination](#).

## Renewed Fixed Cash ISA

Where we offer you the option to renew a Fixed Cash ISA at the end of its term, the limits above “How much you can save” still apply.

### Right to Cancel

You can close your Fixed Cash ISA without any penalty as long as this is within 14 days of your initial deposit. You can do this by secure message or phone. Any balance and interest will be repaid to you or your previous ISA provider, should they agree. Your ISA allowance won't be affected, and you can open a new Cash ISA up to your annual allowance for the tax year. If you request to close the account after the initial 14 days, within the term, a term breakage charge will apply – see [Withdrawals and Terminations](#).

### Interest

Your Fixed Cash ISA will start earning interest daily from the date of your initial deposit. The daily interest rate will be  $\frac{1}{365}$ <sup>th</sup> of the annual rate. You can choose to receive your interest payments annually or monthly. For terms of a year or more, you can choose to receive interest payments in either:

- Your Fixed Cash ISA account,
- Another Ford Money savings account, or
- Your connected bank account.

For terms less than a year, interest will be credited to your Fixed Cash ISA account.

If you choose to have interest paid into an account other than the Fixed Cash ISA account, this will count as a withdrawal which can be replaced without counting towards the subscription limit. Interest payments credited to your connected bank account will be sent via Faster Payment on the Interest due date. If the due date falls on a non-working day, the payment will be sent on the next working day instead. You should see the interest payments in your account by close of business. Interest payments are calculated on the balance of your Fixed Saver account at close of business on the day before the Interest due date. For anniversary dates on 29<sup>th</sup> February, we will pay the interest on 28<sup>th</sup> February, except in a leap year, when we will pay it on the 29<sup>th</sup> itself.

If you're transferring another cash ISA into this account, interest will start to be earned 16 working days after the transfer process, at the latest. Under the HMRC ISA Rules, it should not take more than 15 working days to complete your request to transfer your Cash ISA. For transfers between Ford Money ISAs, this transfer will take place on the same day.

### Keeping Track of Your Account

We will keep you updated electronically, and you can access your account statement anytime you're logged in. Let us know if you need a printed statement or a special format. We'll also send you a confirmation for every deposit to and withdrawal from the Fixed Cash ISA account.

## Withdrawals and Termination

Your Fixed Cash ISA is meant to be held for the entire term, but you can still close the account, make withdrawals or transfers out. If you request to do so within the term, a term breakage charge will apply, unless you cancel within 14 days of initial deposit. If you wish to transfer to another provider, you must give instructions to the new provider and we will send the money and relevant information to them within five working days of us receiving a request from them in accordance with HMRC ISA Rules. You can ask for the transfer or withdrawal to take place on a later date if you prefer. It will take up to five working days for us to transfer money to your connected bank account.

The term breakage charge will be deducted from the amount you withdraw and will be equal to a fixed number of days' gross interest based on the rate your account is earning:

If you withdraw most of your Fixed Cash ISA before the fee calculation period ends, you'll get back less than you invested. For example, if your term is one year and you withdraw after thirty days you will only have earned interest for thirty days, but we will deduct an amount equal to ninety days' interest when you take out your money.

There are three situations where we don't apply a fee for withdrawing or terminating early:

- After a Fixed Cash ISA account holder dies
- If we make any changes to our agreement with you that would put you at a disadvantage. See General Terms and Conditions Agreement – Changes to our agreement with you.
- If HMRC does not consider the Fixed Cash ISA to be an ISA

## What Happens at the End of a Term

Around a month before your end of term, we'll reach out to you by letter, email or text (SMS) to let you know what options you'll have available to you.

Term	Term Breakage Charge Period
6 Months	45 days
1 Year	90 days
18 Months	135 days
2 Years	180 days
3 Years	270 days

You will have until 48 hours before your Fixed Saver ends to select your preferred option(s). For example, if your term ends on 8<sup>th</sup> January you would have to give us notice no later than 11.59pm on 6<sup>th</sup> January. One of the options we may offer you is the opportunity to renew your Fixed Cash ISA for a further term. The interest rate on offer for any further term could be higher or lower than your original rate.

Other options you will have are to:

- Move your money to a different or new Ford Money account or
- Withdraw your money back to your connected bank account.

If you don't select an option, and we're able to offer you another Fixed Cash ISA for a term of the same or similar length, it will start automatically on the anniversary date of your previous account, but we will tell you by secure message (via your online account) and you will have 14 days to close your new account. If no similar term is available, we will send the money to your connected bank account.

## Other Important Terms

- You may not transfer the beneficial ownership of your ISA to anyone else or use your ISA as security for any borrowing. The ISA account must always belong to you.

We will only delegate our functions and responsibilities under the terms of this agreement to another account manager or a third party if we are satisfied that they are competent to carry out those functions and responsibilities.

We will notify you if, for any reason, your ISA has failed or will fail to satisfy the HMRC ISA Rules including where your account is no longer or will no longer be tax exempt. Under these circumstances, we will transfer your money to another ISA provider of your choice if we can in accordance with the HMRC ISA Rules.

If HMRC asks, we'll shut down your account and notify you in writing.

### Death

On your death, no further deposits can be made into the account. This account, under HMRC ISA Rules will become a "continuing account of a deceased investor".

It will remain this way until the earliest of:

- The completion of the administration of the deceased's estate
- The closure of the account
- The third anniversary of the death of the account investor

When your account is closed after your death, your account balance and accrued interest will be paid out to your personal representative. Interest will continue to accrue at the same rate as before the date of your death until the date we pay the personal representative.