

Terms and Conditions – Fixed Cash ISA
Doing Business with Ford Money

Fixed Cash ISA

Ever noticed that the smaller the small print is, the greater the chance it will confuse you? We don't believe that simple savings products need wrapping in complex legal language. In fact, we feel strongly that the simpler our Terms & Conditions are, the more confident you'll feel about Ford Money.

Product Terms and Conditions

Fixed Cash ISA

May 2018

These are the additional Product Terms and Conditions between you, our customer, and us, Ford Money. They explain what you can expect from us in providing this product to you, and what we expect from you. We've tried to keep them free of legal and technical jargon, but if there's anything you don't understand, contact us and we'll be happy to help. If there is a conflict between the General Customer Terms and Conditions and these Product Terms and Conditions, these Product Terms and Conditions will take priority. These Product Terms and Conditions are available free of charge on our website.

About Fixed Cash ISA

What it offers

It offers you a fixed rate of interest for a set period of time, called a 'term'. When you open an account, you commit to leaving your money with us for the whole of the term.

More about the term

When we offer the Fixed Cash ISA, we usually offer a choice of terms, for example 1-year and 2-year. You can apply for any of the terms available, or all of them.

The term starts on the date we receive your initial deposit

(see **Accepting your application**). It will finish on the date of the final anniversary of us receiving your initial deposit. For example, if you make an initial deposit for a 1-year term on 5th January, the term will end on 5th January the following year.

Who can apply

You must be aged 16 or over and resident in the UK for tax purposes to apply for and hold Fixed Cash ISA for your own benefit. Fixed Cash ISAs can only be held by a single person to whom all deposited funds must belong. Subject to HMRC ISA subscription limits, you can split your Cash ISA annual allowance between all or any of our Cash ISAs, provided you don't exceed your annual allowance across all Cash ISA products.

You're not eligible to apply if you do not meet the criteria set down by the Government. To find out whether you are eligible visit: www.gov.uk/individual-savings-accounts

Applying on behalf of other people

You can apply for Fixed Cash ISA on behalf of someone else if you are legally entitled to (either under a Power of Attorney or as a Deputy for someone deemed incapable of making their own financial decisions). The person on whose behalf you are applying must be aged 16 or over.

Who can't apply

We don't allow certain groups of people to apply for Fixed Cash ISA. These are:

- undischarged bankrupts
- those with a legal disability who are unable to make their own financial decisions.

Applying for Fixed Cash ISA

When you apply, you must provide all the details that we've requested. If anything on your application is missing or unclear, we may not be able to accept it.

You can normally apply online or by phone, but some Fixed Cash ISA products may only be available through one of these methods.

The account opening process must be completed and all deposits must be received by us within 14 days of the date we receive your application. If your account is not open and/or we don't receive your initial deposit within this time then your account will be closed and you'll need to reapply to open a new account.

If you're applying on behalf of someone else under a Power of Attorney or as a Deputy or Trustee, see **Customer Agreement – Doing business with Ford Money** for how you can apply.

Accepting your application

Provided we accept your application and receive your initial deposit, the opening date of your account will be the initial deposit date. See **Customer Agreement – Doing business with Ford Money** for how to make deposits into your Fixed Cash ISA, and what we might need from you before we accept your deposits.

If we're unable to accept your application, we'll refund your money with no interest earned.

How much you can save

The minimum initial deposit you can make is £500. The balance on your account must be at least £500 at all times. (We cannot hold balances

greater than £2 million, however this is highly unlikely to apply to your Fixed Cash ISA.)

The maximum amount of new money you can subscribe to a Cash ISA each tax year is set by HMRC ISA Guidelines. Under these guidelines, your Fixed Cash ISA is classed as a Flexible ISA which allows you to withdraw and replace money in the same tax year without losing any of your tax-free entitlement. This means that any amount you withdraw will be added to your remaining allowance figure with Ford Money for the tax year. A term breakage charge will apply – see **Withdrawals and Termination**.

You can make an unlimited number of deposits and transfers-in from other ISAs you hold for 14 days from the date we receive your application, as long as the total value doesn't exceed the maximum value allowed. We refer to this 14 day period as the 'deposit window'. After this deposit window closes no additional deposits are permitted.

If a deposit into your ISA takes you over your annual limit, we will return that deposit to you in full.

Renewed Fixed Cash ISA

Where we offer you the option to renew a Fixed Cash ISA at the end of its term, the limits referred to above under **How much you can save** still apply.

Transfers-in

When you transfer ISA funds to a Ford Money ISA, we call this a 'transfer-in'. In line with HMRC ISA Regulations, you can transfer ISAs from the current tax year (all subscriptions, interest and income earned), along with any previous ISAs you've held (either with us or another ISA provider) into your Ford Money Fixed Cash ISA. This must be done within the Ford Money Fixed Cash ISA deposit window.

Right to cancel

If you wish to close your Fixed Cash ISA you need to inform us either via secure message or by calling us within 14 days of opening your account. Your account will be closed and the agreement between us will be cancelled without charge. The balance on your account, and any interest earned, will be repaid in full either to you, or to the previous ISA provider (if you transferred-in an ISA balance). Any money deposited will not count towards your ISA annual allowance for the tax year. You can open a subsequent Cash ISA with us or another financial institution, up to your annual allowance for the tax year.

Interest

From the date your initial deposit is made your Fixed Cash ISA will earn interest daily, based on the balance of the Fixed Cash ISA at the end of that day. The daily interest rate will be 1/365th of the annual rate.

You can choose to have interest paid annually or monthly, linked to the date of your initial deposit. For terms equal to a whole year (for example 1-year or 2-year), interest can be paid into (a) the Fixed Cash ISA account on which it is earned, (b) another Ford Money savings account that you hold, subject to its terms, or (c) your Nominated Account.

If you choose to have interest paid into an account other than the Fixed Cash ISA account, this will count as a withdrawal which can be replaced without counting towards the subscription limit.

For all terms not equal to a whole year (for example 6-months or 18-months), interest will be paid into the same Fixed Cash ISA account on which it is earned. In these circumstances, and where you have selected to earn interest annually, the interest is paid at

maturity for 6 month term products, or both annually and then at maturity for 18 month term products.

Sometimes the interest due date may fall on a non-business day (Saturday, Sunday and English public holidays). If so, where interest is to be paid into your Nominated Account, we will send the interest payment via BACS on the next business day.

For anniversary dates on 29th February, we will pay the interest on 28th February, except in a leap year, when we will pay it on 29th itself.

Transfers from existing Cash ISAs will earn interest from Business Day 16 (inclusive of the ISA transfer process) or the date of receipt from the old ISA provider, whichever is earlier.

Keeping track of your account

We'll keep you up-to-date electronically. You can check your account and view and download a statement whenever you're logged in. We can provide printed statements or special formats on request.

We'll also send you a confirmation for every deposit made into the Fixed Cash ISA account.

Withdrawals and termination

Your Fixed Cash ISA is designed to be held for the entire term for which you applied.

Account closure, withdrawals and transfers-out are permitted. However, a term breakage charge will be applicable if we are instructed to carry out your request within the term (with the exception of your right to cancel the account by notifying us within 14 days of opening your account). If the account is closed you won't be able to re-open it or subscribe to another Cash ISA with us (or any other financial institution) in the same tax year.

Please make sure you're happy with the product and the interest rate before you apply.

The aforementioned term breakage charge is deducted from the amount we pay you and will be equal to a fixed number of days' gross interest on the amount you withdraw, at the rate your account is earning, based on the following terms:

| Term | Term breakage charge period |
|-----------|-----------------------------|
| 6 Months | 45 days |
| 1 Year | 90 days |
| 18 Months | 135 days |
| 2 Years | 180 days |
| 3 Years | 270 days |

If you withdraw all, or substantially all, of your Fixed Cash ISA before the end of the relevant fee calculation period, you will get back less than you invested.

There are three situations where we don't apply a fee for withdrawing or terminating early:

- after a Fixed Cash ISA account holder dies
- if we make any change to this agreement that is to your disadvantage – you can read more about this in **Customer Agreement – Doing business with Ford Money**
- if HMRC does not consider the Fixed Cash ISA to be an ISA.

You can withdraw, close or transfer to another provider at the end of the term with no penalty – just make sure you select this option before the cut-off time which is 48 hours before the maturity date. For more about this, see **What happens at the end of a term**.

Ford Money will endeavour to complete a transfer transaction within the period you specify (subject to receipt of all relevant documents) or within 5 business

days of receiving the request from the new ISA manager in accordance with the ISA Regulations. If you request a transfer of current year ISA subscriptions, the total current ISA subscription amount must be transferred. To transfer your Fixed Cash ISA to another ISA provider, you must give transfer instructions to your new ISA provider who will forward the request to us. Within 5 business days of receiving the transfer application, we will send your funds and information to your new ISA provider.

What happens at the end of a term

When we have received your initial deposit, the interest rate is fixed for the duration of the term for which you've applied. When that term finishes, we may offer you the opportunity to keep your Fixed Cash ISA open for a further term. The interest rate on offer for any further term could be higher or lower than your original rate. See **Customer Agreement – Doing business with Ford Money**.

Whether or not another term is on offer, as your Fixed Cash ISA approaches maturity we'll send you a letter around a month before it matures, and a follow-up email 14 days before the end of the term. Each of these communications will explain that you need to log in to see the maturity options that are available to you. You will have until 48 hours before your Fixed Cash ISA matures to select your preferred option(s). If we don't hear from you by then, and we're offering you another term of the same or similar length, the new term will start automatically on the maturity date of the previous account you opened.

Other important terms

You may not transfer the beneficial

ownership of your ISA to anyone else or use your ISA as security for any borrowing.

If you fail to subscribe to your ISA in any tax year, under ISA Regulations you will be required to make a new ISA declaration should you wish to continue making further contributions.

We will only delegate our duties under the terms of this agreement to another account manager or a third party acting as our agent if we are satisfied that they are competent to carry out those duties.

We will notify you if, for any reason, your ISA has failed or will fail to satisfy the ISA Regulations.

Under these circumstances we will transfer your funds to another ISA provider of your choice in accordance with the ISA Regulations.

We may close your account by immediate written notice to you if we are directed to do so by HMRC.

On your death no further deposits can be made into the account and your ISA, under HMRC rules, will be designated a "continuing account of a deceased investor". An account will remain a continuing account of a deceased investor until the earlier of the following:

- The completion of the administration of the deceased's estate
- The closure of the account
- The third anniversary of the death of the account investor.

When your account is closed after your death the capital balance and the accrued interest earned becomes payable. From the date of your death until the date we pay the personal representatives interest will be earned at the gross rate on your ISA